

Together, we can save a life

# Armed Forces Emergency Services (AFES) Overview

Get to know us before you need us!

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# WHO ARE WE?

We are a trusted, global movement of people who help others to avoid and cope with disasters and other emergencies. We provide training, assistance, and relief.



Together, we can save a life

# American Red Cross Armed Forces Emergency Services (AFES)

• Do you know what services the Red Cross office on Scott AFB provides military personnel and their dependents?

Get to know us before you need us!



# The Red Cross does more than

- collect blood
- collect money
- teach CPR and First Aid
- provide volunteers at the hospital

### **DISASTERS**

If member or family is affected by fire, flood, tornado, or other disaster, the Red Cross will freely provide

- temporary shelter
- grants for basic necessities
- counseling



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#### **EMERGENCY LEAVE**

Leaves are granted by the supervisor but Red Cross will verify an emergency *if* the supervisor wants verification

- The service member calls 256-1855 x 1.
- Emergency leave is needed to get priority seating for air travel (It **may not** apply to getting reduced rates)
- Emergency leave may make it easier to get financial assist for travel



#### FINANCIAL ASSISTANCE

# Loans for things like

- travel assistance and tickets
- For car repairs when stranded off base on TDY or leave
- in unusual cases for rent, mortgage and utilities

Loans are deducted from your pay!!!



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# If you are on base

- Loans are available through AF Aid Society on base during normal duty hours (call 256-8668 for an appointment)
- After duty hours call 256-1855 x 1 for plane tickets or to have emergency cash wired.
- Loans to family members can <u>only</u> be made with the permission of the service member



# If you are off base

- Call nearest Red Cross office or Aid Society
- Call toll free to Armed Forces Emergency Service Center at 1-877-272-7337 to have money wired where needed
- Families of guard, reserves, or St. Louis based personnel can call 1-314-286-8200



### **EMERGENCY COMMUNICATIONS**

- Red Cross will notify a deployed member with 'verified' information on a family illness, death, or birth notice (Have notifier call 1-877-272-7337)
- Red Cross can obtain information on family members affected by disasters or other emergencies

# NON EMERGENCY MESSAGES

Health and Welfare Calls: families can request that a member call home or get a report on service member's status by calling 1-877-272-7337.

- Red Cross does not give out the member's phone number or address without permission
- Red Cross cannot make a member pay child support, call home or care about a particular family situation.

**Please note:** this service is for disruption of the normal means of communication, not for reuniting lost family members. Of course, we can always explore messaging options if normal communication patterns are not established. Please call the Red Cross for assistance.



# WE'RE SORRY

- Giving birth and scheduled surgery are not usually considered emergencies (family should plan in advance to get help from other family and friends; Red Cross can help with birth notifications or send messages requesting presence if there are complications; messages concerning surgery/medical status and outcomes can also be sent)
- Remember that it's easier to get a deployed member home after the birth or surgery



#### **NOTE**

- The Red Cross 256-1855 x 1 number is electronically connected to Fort Sill. That office is manned 24/7.
- the Red Cross office on base makes referrals and informs people of proper procedures and lets them use our phone, copier, and fax.

If you have any questions on blood drives, health and safety classes, making donations, or volunteer opportunities

- call the Scott AFB Red Cross main office at 256-1855 x 2
- visit us at 411 POW/MIA Street





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